

LIVE AT YOUR LOCAL & THE VENUE'S TERMS & CONDITIONS FOR TICKET BOOKING

Live at Your local & the Venue suggests that you should read the following information thoroughly before booking tickets.

- Live at Your Local & the Venue may vary these Terms and Conditions at any time. Any variations are effective on posting.
- Ticket booking information forms part of the Terms and Conditions of booking tickets and entry into any listed ALH Venues and must be adhered to.
- All prices quoted are in Australian Dollars and include local taxes (GST).
- Online sales will cease when the allocation of tickets is sold or at a time otherwise specified.
- Tickets may be purchased at the venue or over the phone with a credit card. Contact the appropriate venue for telephone sales.
- Once payment has been processed tickets may be collected from the venue.
- Each ticket will admit one person only.
- No refund or exchange on any ticket is given except as required by law and as otherwise specified by the seller. If a refund is made, Live at Your Local & the Venue may, to the extent permitted by law, retain any fee it has charged.
- If an event is cancelled, please contact the outlet from which tickets were purchased in relation to a refund. If the event is moved or rescheduled, the venue or promoter may set refund limitations.
- Entry may be refused if tickets are damaged or defaced in any way or are not purchased from an authorised point of sale.
- Minors are not permitted into shows that are 18+ only.
- Please have your photo identification ready to present if requested by hotel staff/security.
- You and your belongings may be searched on entry. If you elect not to consent to such searches, you may be denied entry to the event without refund or compensation. Under certain facility rules, certain items may not be brought into the premises, including without limitation, alcohol, drugs, controlled substances, cameras, recording devices, bundles and containers.
- Standing only shows are General Admission (Standing) and the Headline Artist will perform after the last support act (if more than one). Please check information upon purchasing your tickets.
- The right is reserved to add, withdraw, reschedule or substitute artists and/or vary advertised programmes, prices, venues, seating arrangements and audience capacity.
- Unless tickets are to be collected on entry, it is a requirement that you present your ticket upon entry to the show.
- We suggest no open-toe shoes for stand-up shows.
- All shows/events are non-smoking (a designated smoking area will be provided).
- Neat/Smart dress code applies to all shows. No things, work boots or clothing displaying offensive writing/images.
- Hats are NOT permitted to be worn during performances or inside any venue as this restricts vision from security cameras.
- Recording devices are NOT to be used during performances.
- Tripods are NOT permitted within the venue.
- We request that all mobile phones be switched off or placed on silent during the performances.
- **ALH venues reserve the right, without refund of any amount paid, to refuse admission to, or eject, any person whose conduct management deems disorderly, who uses vulgar or abusive language or who fails to comply with Hotel policy. Breach of terms or rules will terminate your license to attend the event without refund.**

All venues affiliated with Live at Your Local promote a safe, friendly and happy environment
– and – presents live music for your entertainment.

All venues practice responsible service of alcohol and intoxicated people will be REFUSED
entry at all times.

PLEASE NOTE THAT HOTEL MANAGEMENT RESERVES ALL RIGHTS

For more information please contact the venue direct.